UNIVERSITY OF DAR ES SALAAM



MKWAWA UNIVERSITY COLLEGE OF EDUCATION

JOINING INSTRUCTIONS AND INFORMATION FOR UNDERGRADUATE DEGREE PROGRAMMES FRESHERS 2024/2025

OFFICE OF THE DEPUTY PRINCIPAL (ACADEMIC, RESEARCH AND CONSULTANCY)

P.O. Box 2513, Iringa, Tanzania

Telegraphic Address:

Mkwawa University College of Education

Telephone: +255 (026) 2702751

Email: dparc@muce.ac.tz

Website: www.muce.udsm.ac.tz

LIST OF ABBREVIATIONS

ACA Academic Advisor

AIDS Acquired Immune Deficiency Syndrome

ARIS 3.0 Academic Registration Information System 3.0 ICT Information and Communication Technologies DARUSO Dar es Salaam University Students' Organization

DSS Directorate of Students Services
DUS Director of Undergraduate Studies

HESLB. Higher Education Students' Loan Board

HIV Human Immune Virus

ICT Information and Communication Technologies

ID Identity Card

MUCE Mkwawa University College of Education

NHIF National Health Issurance FundNIDA National Identification AuthorityNIN National identification Number

OMRS Online Membership Registration System TCU Tanzania Commission for Universities

UDSM University of Dar es Salaam

VCT Voluntary Counseling and Testing

TABLE OF CONTENTS

1.0	INCOMING STUDENTS	1
2.0	IMPORTANT ITEMS FOR REGISTRATION	1
3.0	ORIENTATION WEEK	
4.0	ADMISSION LETTERS	
5.0	ARRIVING AT MUCE	
6.0	PAYMENT COMPLIANCE	
6.1	Fee Structure for the 2024/2025 Academic Year	
6.2	Direct Students' Costs	
7.0	REGISTRATION AND PAYMENTS OF FEES AND OTHER UNIVERSITY DI	
	DURES	
7.1	Creating ARIS 3.0 account	
7.1	Changing the Password	
7.2	Forgot Password	
7.3 7.4	Registration	
7. 4 7.5	Payments	
7.3 8.0	REGISTRATION AT THE COLLEGE	
8.1	Registration Requirements	
8.2	Medical Examination	
8.3	Registration of Courses	
9.0	CHANGE OF DEGREE PROGRAMMES	
10.0	DEFERMENT OF STUDIES	
11.0	POSTPONEMENT OF STUDIES	
	nement of Academic Activities on Medical ground	
12.0	STUDENT IDENTITY CARDS	
13.0	MEDICAL SERVICES	
14.0	LOANS OFFICE	
14.1	Loan Allocation	
14.2	Submission of Bank Particulars	
14.3	Loan Disbursement	
14.4	Postponement/Resumption and Inter-University/Internal Transfers	
14.5	Appeals against Loan Allocation	
15.0	ACADEMIC ADVISORS	
16.0	SPECIAL EDUCATION UNIT	
17.0	COLLEGE LIBRARY	
Book Ha	andling	
18.0	WELFARE SERVICES	
18.1	The Directorate of Students' Services (DSS)	21
18.1.1	Accommodation	
18.1.2	Guidance and Counselling	23
18.1.3	Catering Services	23
18.1.4	Sports, Games and Recreation	
18.1.5	Students' Organization	
18.2	Safety and Security	23
List of An	•	25

1.0 INCOMING STUDENTS

Congratulations to all newcomers!

Welcome to the Mkwawa University College of Education (*A Constituent College of the University of Dar es Salaam*), 2024/2025 intake! You are embarking into a long and essential part of your academic life and we are delighted to assist to make your life easier, enjoyable and successful. We are therefore pleased to introduce you to the Mkwawa University College of Education (MUCE) Community.

The Mkwawa University College of Education is pleased to communicate the following important information to all first-year students admitted into various undergraduate degree programmes offered at MUCE for the 2024/2025 Academic Year.

MUCE is located in the Southern Highlands of Tanzania in Iringa Municipality, about 3 Kilometres from the Municipal Centre and about 13 kilometres from Igumbilo Nus Terminal.

Prospective students arriving at MUCE will be guided by **Admission Officer** and **other appointed persons** as they report at the campus. They will be provided with more information on health, accommodation, safety and security, library services, shopping, recreational and transport services etc.

2.0 IMPORTANT ITEMS FOR REGISTRATION

All students should have the following items for registration:

- i. Three coloured passport-size photographs (blue background).
- ii. Admission letter indicating students' registration number and form IV index number.
- iii. O-level and A-Level/Diploma Certificates
- iv. Birth Certificate
- v. Three copies of registration forms duly filled with students' information.
- vi. The names appearing on the Registration Forms should match the ones appearing in the O-level and A-Level/Diploma Certificates as well as the Admission Letter. No additional names will be accepted.
- vii. National Identification Number (NIN) from NIDA
- viii. International students should bring certificates issued by their respective examination Boards and not testimonials from their Secondary School Headmasters/Headmistresses.

All students are required to have NIN in order to join NHIF by registering through their **ARIS3** account. Students have to create the **control number** on NHIF section and pay the required amount of **Tshs 50,400**/= as annual contribution. Those dependents who are 21 years and above are required to visit NHIF office with Admission letter and pay the amount of **Tshs. 50,400**/= in order to activate their membership.

3.0 ORIENTATION WEEK

Report to the College on **Saturday 26th October 2024** ready for orientation week, which is expected to start on Monday 28th October 2024. There will be addresses as per orientation timetable and registration process from 8.00 am to 4.00 pm at CDF Lecture Theatre.

4.0 ADMISSION LETTERS

Admission letters can be downloaded from Admission Account. You will need your username and password to access your account at https://udsm.admission.ac.tz

5.0 ARRIVING AT MUCE

Prospective students selected to join MUCE Campus should report to the College on 26th October 2024. There will be Guides (in uniforms and name tags) at Kihesa Bus stand and Igumbulo Bus Terminal to guide you on how to reach MUCE.

You are encouraged to contact the Team leader through **0753 469 546** for more information. You are further encouraged to **AVOID** contacting any person who has not been identified in this joining instruction.

On arrival at MUCE, prospective students at MUCE will have to observe the following:

- i. The Guides at the campus (Main car parking) will assist you with directions.
- ii. The Guides and other Officials will be on duty from 8.00 am to 6.00 pm.
- iii. On the arrival day, prospective students when arrived at the main car parking (MUCE administration block) they will be advised where to put their luggage while other process of registration and identification continues.

6.0 PAYMENT COMPLIANCE

Prospective Higher Education Students Loans Board (HESLB) and privately sponsored students must pay their due **tuition fees** and **direct costs** to complete their registration. All students under HESLB are required to pay full or half of their tuition fees corresponding to the amount remaining after the allocation made by the Loans Board for the whole year registration or semester registration, respectively.

Students should obtain **CONTROL NUMBERS** from their Academic Registration Information System (ARIS 3.0) account for payments. Pay the **TUITION FEE** and **DIRECT COSTS** before being allowed to register and access College facilities (*refer to section 6.0 for payment procedure*).

Table 1 and 2 summarize the tuition fees for various undergraduate degree programmes and College direct costs.

6.1 Fee Structure for the 2024/2025 Academic Year

Table 1: Fees Payable by Students

Degree Programme	Faculty	Tuition Fee	
		Tanzanians (TZS)	International Students (USD)
Bachelor of Arts with Education	Faculty of Humanities &	1,000,000	2,100.00
(B.A. Ed.)	Social Sciences		
Bachelor of Education in Arts	Faculty of Education	1,000,000	2,100.00
(B.Ed. Arts)		1,000,000	2,100.00
Bachelor of Science with	Faculty of Science		
Education (B.Sc. Ed.)			
Bachelor of Science in	Faculty of Science	1,300,000	2,700.00
Chemistry		1,500,000	2,700.00
Bachelor of Education in	Faculty of Education		
Science (B.Ed. Science)			

N.B: In addition to the payment of tuition fees, all students are required to pay direct university costs amounting to **TZS 47,000.00** for Tanzanians and **USD 250** for International students, as specified in Table 2.

Table 2. Direct University Costs (Payable to the University)

Cost Item	Tanzanians (TZS)	International Student
		(USD)
Registration fee	5,000	100
Examination Fee	12,000	120
Identity Card	5,000	5
Student's Union Fee	5,000	15
TCU Fees	20,000	10
Total	47,000	USD 250

6.2 Direct Students' Costs

Prospective students should have a minimum annual budget to meet their living costs as per Table 3.

Table 3: Costs payable directly to students

Cost Item	Cost (TZS)
Books & Stationery Allowance	200,000
Meals and Accommodation Allowance	2,400,000
Total	2,600,000

In addition, students are required to have sufficient funds to cater for Special Faculty requirements. Such requirements may be in the form of boots, overalls, compass sets, drawing boards, tracksuits, gloves, masks, etc. as well as funds for industrial/practical training or teaching practice depending on the programme. Applicants are urged to consult the latest University prospectus at (https://www.udsm.ac.tz//upload/20240210_120254_3-FEB-2024_UG_Prospectus_2024.pdf)

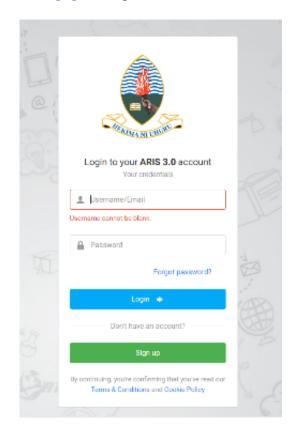
7.0 REGISTRATION AND PAYMENTS OF FEES AND OTHER UNIVERSITY DIRECT COSTS PROCEDURES

All undergraduate admitted students SHOULD NOTE that tuition fees and other Direct University Cost payments are made using **CONTROL NUMBER** which is obtained through ARIS 3.0. The ARIS 3.0 system is a web-based application and can be accessed through a web browser (an application you use to access the internet e.g. Internet explorer, Mozilla Firefox, Google Chrome, Opera, etc.) when you have an internet connection. The system is flexible using desktops, laptops and smart gadgets.

7.1 Creating ARIS 3.0 account

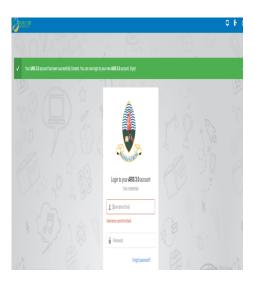
Step 1: Open your web browser

Step 2: In the address field type in the URL (address) of the ARIS 3.0 https://aris3.udsm.ac.tz/index.php see login screen.

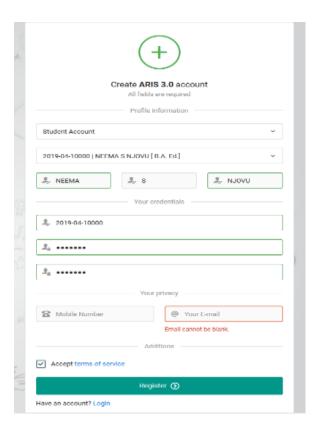


Step 2.1: The student is required to Sign up for account creation. To create your account, Click **Sign up** button. **Step 2.2:** Select Account Type (i.e. **Student Account**) then search for your details by typing your **REGISTRATION NUMBER** and then select it (Details will be populated automatically by the system), then create a password and check in **Accept terms of services.** Click **Register**.

Step 2.3: If the account is successfully created, then the student will receive a successful system



notification.

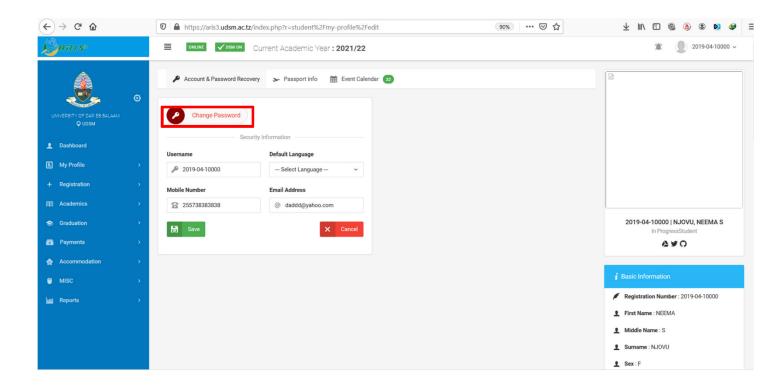


Step 2.4: The activation link is sent to your e-mail open it and click the activation link to activate your account.

Step 2.5: Now, the student can log in using his/her Registration Number as username and the password created in Step 2 as the login password.

7.2 Changing the Password

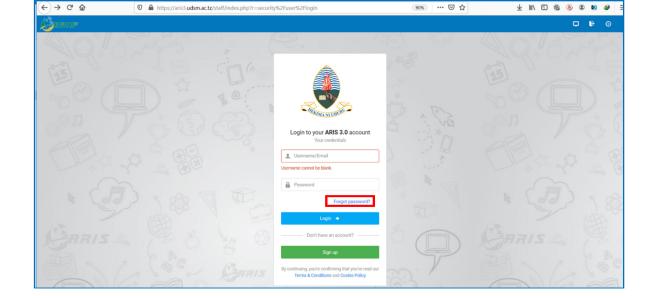
Changing account password is done by clicking settings and then updating info, student will have the ability to change the password.



7.3 Forgot Password

Students must initiate the process by clicking on Forgot the Password? Then the system will take four (4) important steps to recover the user account password as follows:

- **Step 1:** User information verification, students must enter valid email address and phone number.
- **Step 2:** User confirmation, student will receive a confirmation code number with four (4) digits through the email or phone number.
- **Step 3:** Change Password student must type the new password and re-type the password.
- **Step 4:** Password Recovery Successfully system notification.

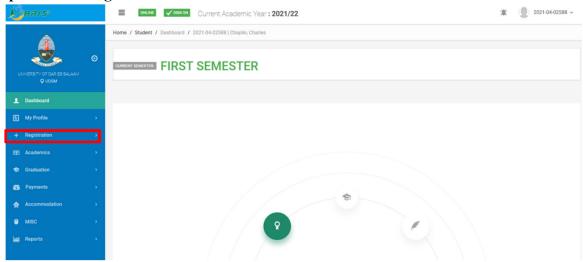


7.4 Registration

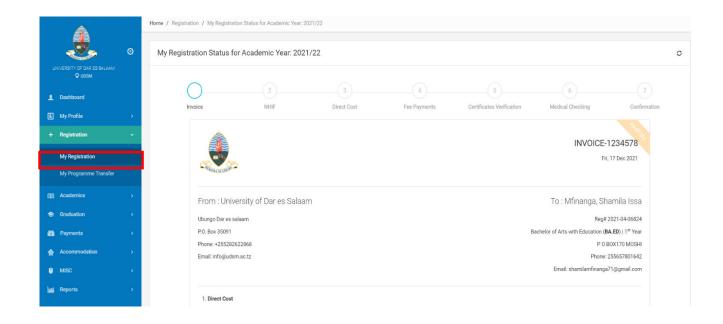
To open the registration module window:

- i. Click on the Registration tab displayed in the main menu. A drop-down menu will appear listing the current Modules provided by ARIS 3.0.
- ii. Click on the My Registration option.

Step 1: Click Registration

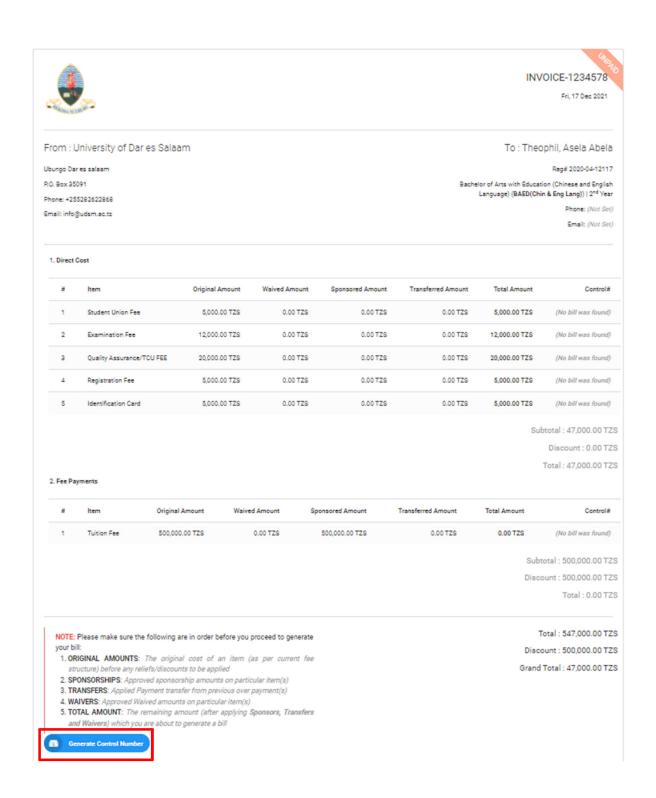


Step 2: Select My Registration



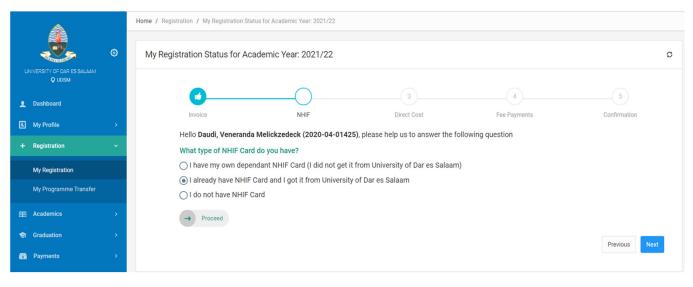
After selecting my registration the student will be able to view the invoice as shown below;

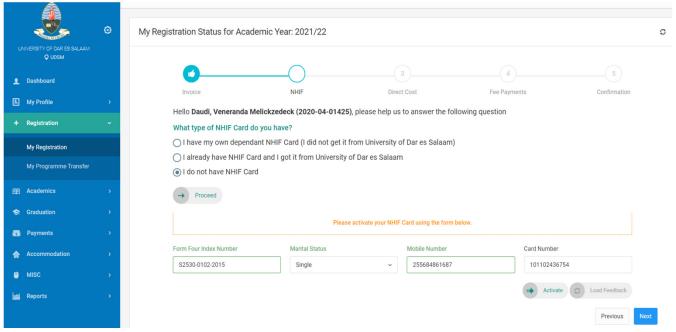
Step 3: View the billed Invoice

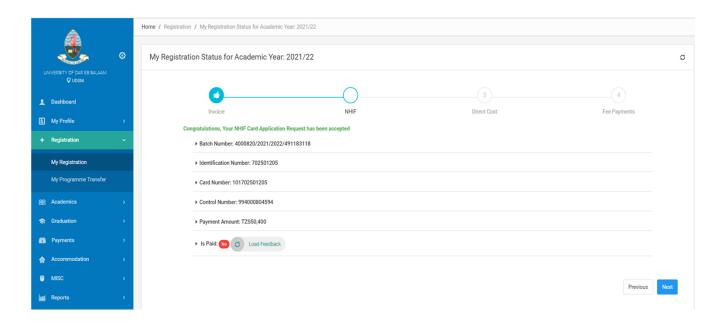


After the invoice has displayed, then you will be able to click **generate control number** button so that it can be viewed on payments option.

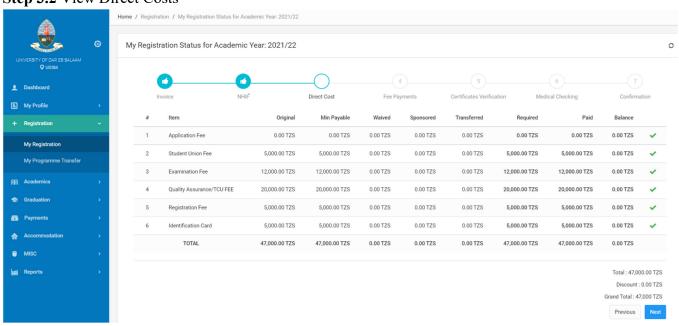
Step 3.1 NHIF Verification if the student has valid card. If No, the student should apply for a card.



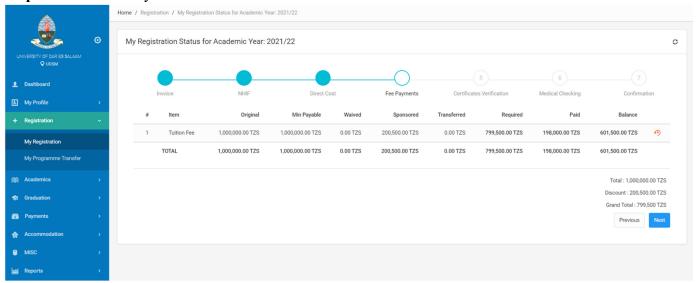




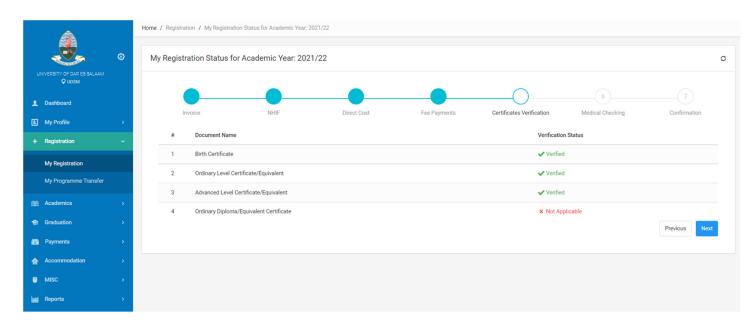
Step 3.2 View Direct Costs



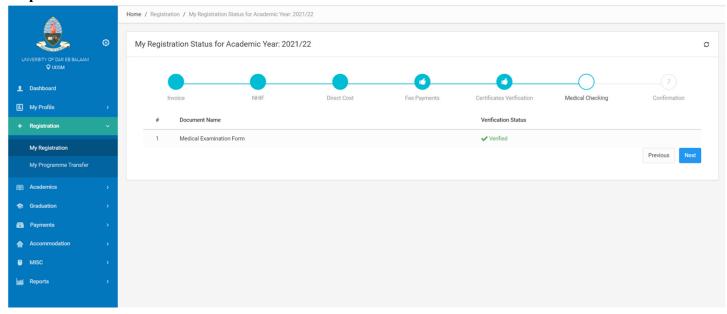
Step 3.3 View Fee Payment Details



Step 3.4 Certificate Verification

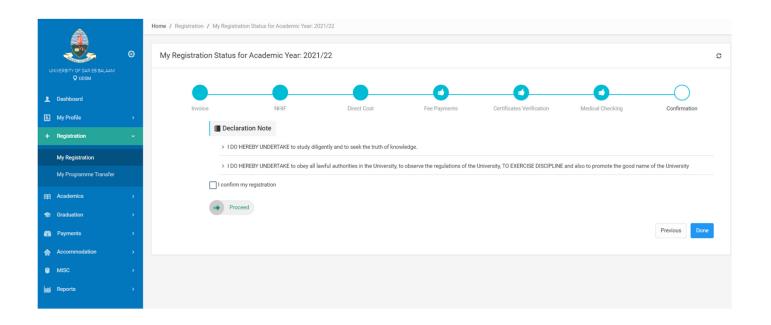


Step 3.5 Medical Verification



Step 3.7 Confirmation

To confirm registration process, you click **I confirm my registration** check box which is slightly below the declaration note and then you click proceed button to confirm your registration.

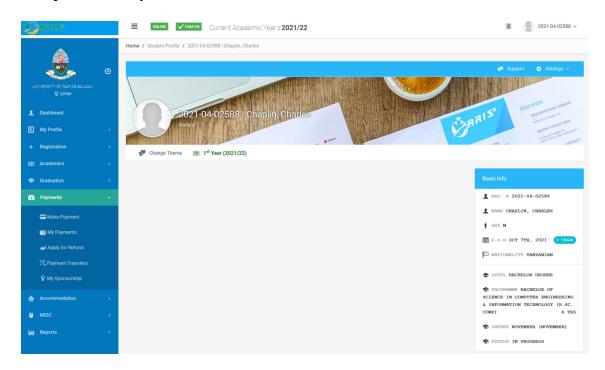


7.5 Payments

To open the Payment Module window:

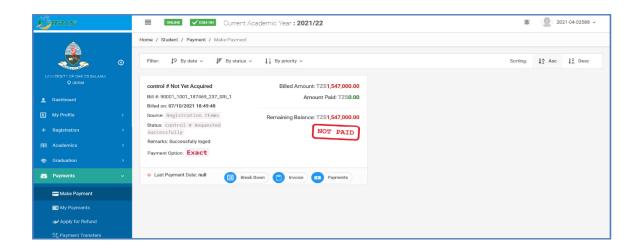
- i. Click on the Payments tab displayed in the main menu. A drop-down menu will appear listing the current sub-modules provided by Payments Module.
- ii. Click on the Make Payments option.

Step 1: Click **Payments**



Step 2: Click on Make Payment

After receiving your control number from ARIS 3.0, you will have two payment options:



- i. You can go to the NEAREST BANK/BANK AGENCIES to make Payment (Cashier will request for a control Number and the amount you obtained in ARIS 3.0)
- ii. You can make Payment by Mobile Money:

For those with Vodacom Number

- Vodacom Number
- i. Open your M-pesa by dialing *150*00#
- ii. Then choose 4: Pay by M-Pesa (Lipa kwa Mpesa)
- iii. Then choose 5: Government Payment (Malipo ya Serikali)
- iv. Then choose 1: Reference Number (Weka namba ya kumbukumbu)
- v. Enter the Reference number(Ingiza number ya kumbukumbu ya malipo): 9940XXXXXX

NB: Reference number (control Number) should be taken from your ARIS 3.0 system account at 'the make payment' button e.g., Reference no **9940XXXXXX**

• Tigo Number

- i. Open your Tigo-Pesa Number dialling *150*01#
- ii. Choose 4: PAY bill/(LIPA Bili,)
- iii. Choose 5: Malipo ya Serikali
- iv. Enter Reference number/ (Tafadhali ingiza namba ya malipo): 9947XXXXXX

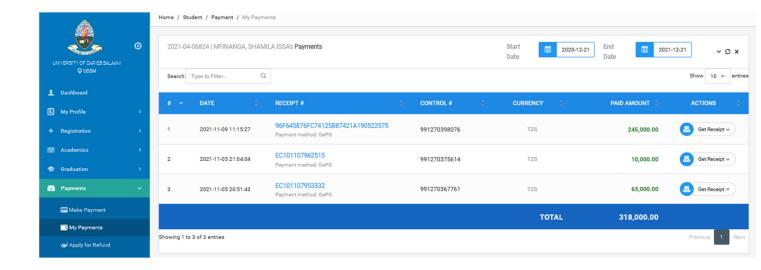
NB: Reference number (control Number) should be taken from your ARIS 3.0 system account at 'the make payment' button e.g. Reference no **9940XXXXXX**

Airtel Number

- i. Airtel Money Number dialling *150*60#
- ii. Choose 5: (Lipia bili)
- iii. Choose 5: Malipo ya Serikali
- iv. Enter Reference number/Namba ya kumbukumbu ya malipo: 9940XXXXXX

NB: Reference number (control Number) should be taken from your ARIS 3.0 system account at 'the make payment' button e.g. Reference no **9940XXXXXX**

NOTE: If Payments are successfully received, then System will automatically show that you have paid in your ARIS 3.0 account.



8.0 REGISTRATION AT THE COLLEGE

8.1 Registration Requirements

You will be required to complete three sets of Registration Forms, each with copies of your *birth*; *O-level and A-level/Diploma certificates*. University registration will be conducted by the respective Faculties that host your degree programme. You will submit to the Faculty three sets of registration forms for verification and authenticity of certificates.

Registration forms are available in your admission account.

8.2 Medical Examination

You will be required to go for Medical Examination/Verification at the College Health Centre located along the Mtwivila Main Gate or any other Government Hospital. Duly filled Medical Examination forms shall be presented during registration. The College Dispensary offers Medical Examination service at a cost of 5,000/= which is payable to the College using Control numbers. Duly filled medical examination forms from other accredited Health facility should be submitted to the College Dispensary for verification without payment. The form can be downloaded from your admission account. Students with critical medical issues and/or disabilities are advised to see the Medical Officers-in-Charge for guidance. You will be required to submit four (4) copies of dully filled medical examination forms during registration process.

8.3 Registration of Courses

Registration of courses in various academic units will be conducted during Orientation Week in the respective Faculties.

9.0 CHANGE OF DEGREE PROGRAMMES

No student will be permitted to change the degree he/she has been selected to pursue without the approval of the Senate. The procedures for changing a course will be on the condition that:

- i. The student is registered,
- ii. There is a vacancy in a programme of interest,
- iii. The student has met the criteria and cut-off points used to select students for the programme,
- iv. The transfer can take place no later than Friday of the fourth week after the beginning of the first semester,
- v. The application is done online at https://aris3.udsm.ac.tz

NOTE: Loan beneficiaries should not expect to get any additional funds from the HESLB or ZHELB if they opt to transfer to programmes with higher fees.

10.0 DEFERMENT OF STUDIES

Students who have been selected but cannot join the University for any reason cannot defer admission to the next academic year. Such students need to apply afresh for the coming year.

NOTE: In case of any inquiries, please contact the Admissions Office or call number 0753 469546.

11.0 POSTPONEMENT OF STUDIES

No students will be allowed to postpone studies after the effective commencement of an academic year except under special circumstances. Permission to postpone studies will be considered after producing a satisfactory reason for the postponement. Special circumstances shall include health and psychosocial problems (each case to be considered on its own merit).

Postponement of Academic Activities on Medical ground

In case you fall sick and you are unable to attend academic activities and/or admitted outside MUCE, do the following:

- i. Report the matter to the Medical Officer In charge immediately. In case of an emergency, you can be assisted by your fellow students or family members to report on your behalf.
- ii. A medical report must be availed to support the claim.
- iii. All this information must be channelled through the office of the Medical Officer-In-Charge.
- iv. Late or retrospective information is STRICTLY not acceptable.

NOTE: A student may be eligible for postponement after completing the registration process.

12.0 STUDENT IDENTITY CARDS

All students are supposed to present their admission letters to the ICT Unit for photograph taking. Please note that immediately after receiving admission letter, students around Iringa may come at MUCE and take photos for ID at the ICT office located at CDF Lecture Theatre. Students from upcountry will take photos on arrival during the orientation week. Student Identity Card will be issued after completion of University registration formalities.

NOTE: Students are advised to be in official dressing code during photo taking exercise.

13.0 MEDICAL SERVICES

MUCE owns and operates a Health Centre which provides medical and health care services to students, staff members, staff families, surrounding communities and the general public. The Health Centre is located within the College campus and operates for 24 hours. There are two ward wings, for male and female patients, with a 24-bed capacity. Students who report at the Health Centre for treatment are required to produce NHIF identity cards, which can also be obtained at a cost of TZS 50,400.00 per year.

The Health Centre serves a population of around 15,000 people which include students, staff and surroundings community. It operates for twenty-four (24) hours and has various units which are led by qualified staff including:

- Outpatient and Emergency Unit
- In-patient Unit
- Reproductive and Child Health Unit (RCH)
- Pharmacy
- Laboratory
- Voluntary and Counselling Unit (VCT)
- Care and Treatment Clinic (CTC)
- Sexual Reproductive Health Unit

NOTE

- i. You are advised to strictly avoid drug abuse and excessive use of alcohol as this affects your academic performance and leads to serious consequences.
- ii. HIV and AIDS remain one of the world's most significant public health challenges; all age groups are affected by the disease but the group aged 15-49 years is mostly affected. Current data shows that more than 50% of HIV new infections occur in youth aged 19-24 years of age. Abstaining from sex, being faithful, limiting the number of the sexual partner to one who is not infected, and consistent and correct use of condoms are some of the measures that can prevent HIV transmission.

iii. The Dispensary offers free Voluntary Counselling and Testing (VCT), as well as treatment and care (CTC) for HIV/AIDS, Non-Communicable Diseases, and Youth Health Friendly Services and confidentiality is highly maintained.

14.0 LOANS OFFICE

The office is responsible for coordinating financial matters for students that receive support from the government through Loans Boards. Currently, the Higher Education Students' Loans Board and the Zanzibar Higher Education Loans Board are the main government sponsors in assisting needy and eligible Tanzanian students to access loans and grants for higher education.

14.1 Loan Allocation

Successfully loan beneficiaries can preview their allocation status through the application portal, well known as the Student Individual Permanent Account (SIPA). Moreover, names of loan beneficiaries are always posted at the College notice boards, students are encouraged to visit the advertisement boards on regular basis.

For more information on the allocated amount visit your SIPA available on Loans' Board website: www.heslb.go.tz or the Students' Loan's Office at the Directorate of Undergraduate Studies Building.

14.2 Submission of Bank Particulars

No Loan shall be paid in Cash. Loan Beneficiaries are required to open their own Bank Accounts, fill and submit provided Bank particulars form to the Students' Loans Office. The Bank Account name should be the same as the names that appear in the HESLB Database. Before submission of Bank Particulars confirm with the Bank if the Account is Active. Upon disbursement of funds from HESLB, all loan beneficiaries are required to sign within 30 days from the disbursement date.

14.3 Loan Disbursement

Payments are made through the Digital Disbursement Solution (DiDiS), which you shall be required to register as soon as you report at the Campus. No student shall be paid prior completion of the DiDiS registration.

Tuition fees (TU) shall be paid to the College while Payments for Meals and Accommodation (MA), Books and Stationery (BS), Field Practical Training (FPT), Special Faculty Requirement (SFR), and Research (RES) shall be directly paid to beneficiaries. All payments shall be digitally effected after the beneficiary signs the funds from HESLB. In case a student does not sign within 30 days from the disbursement date,

the Loan shall be automatically **RETURNED** to HESLB. The amount returned shall not be paid back to a student and shall not be part of the beneficiary debt.

14.4 Postponement/Resumption and Inter-University/Internal Transfers

All beneficiaries who postponed or resumed studies, changed degree programs or transferred from another Higher Learning Institution to MUCE should inform the Loans Officer for guidance.

14.5 Appeals against Loan Allocation

Students who are not satisfied with the allocations may appeal as per HESLB guidelines as provided on their website at www.heslb.go.tz

NOTE: Students with inquiries or complaints are advised to visit the Students' Loans Office for clarifications and can be referred to HESLB for further clarification if necessary. For more information on Loan allocations visit the HESLB website at www.heslb.go.tz

15.0 ACADEMIC ADVISORS

You will be assigned an Academic Advisor (AA) from your teaching programme who will provide guidance on academic issues. You will be required to report to your Academic Advisor within the first month of reporting at the College. Make full use of your Academic Advisor for success in academic life.

16.0 SPECIAL EDUCATION UNIT

The College recognizes its responsibility to ensure that facilities, programmes, services and activities are accessible to all students with Special Needs and disabilities. The support services provided by Special Needs Education Unit target students who are verified by authorized specialists/medical practitioners. The Special Needs Education Unit is under the Faculty of Education, located at Office Block A.

17.0 COLLEGE LIBRARY

The Library is a Learning Resource Centre that provides a diverse University community with the information resources and services fundamental to learning, teaching, consultancy, and the general pursuit of knowledge. Generally, the library is charged with the responsibility of providing information services needed by MUCE Community and surrounding community. All students will be guided on how to get access to Library Services during the orientation.

NOTE

- i. Lost Books must be reported immediately
- ii. A lost Library material replacement fee shall be the current price of the item plus the fine from the end of a borrowing time of a resource and a processing fee as determined by the Library management
- iii. A fine for overdue special reserve items shall be Tsh. 500/= per hour per book.
- iv. If the book is found before payment only the accumulated overdue fine is charged.
- v. No refund if a book is found after payment.

Book Handling

- i. Photocopy the pages you need. (only 10 pages per book allowed to be photocopied)
- ii. Do not mutilate, tear or steal books.
- iii. Do not write, underline or highlight on library materials.
- iv. Eat and drinks are not allowed in the library.
- v. Student shall place their phones onto the silent mode when entering the Library
- vi. Report damages such as torn or loose pages to Library staff.

18.0 WELFARE SERVICES

18.1 The Directorate of Students' Services (DSS)

The Directorate is in charge of all matters that involve students' life at the College. Units under DSS include the Accommodation, Guidance and Counselling, Health and Catering, Students Governance; and Sport and Recreation and Off-Campus sections. You can visit the Directorate of Students' Services located at Estates and Works Management Unit.

18.1.1 Accommodation

A limited number of rooms in the halls of residence are available on application before the beginning of the academic year. Accommodation in the Halls is therefore not guaranteed for every student. Students are encouraged to find accommodation outside the campus if not successful within the halls of residence. At present there are six Halls which cannot accommodate for all students. No student will be given a room in the Halls of Residence until s/he has paid the prescribed rent. Priority or on – campus accommodation will be given to students with disabilities, foreign students and female first year students. Currently the price per student per day is TZS 800 x 120 days per each semester. In addition, students are required to pay accommodation caution money of TZS 10,000.00 payable once during the first year.

Table 4: Available student hostels and charges at MUCE

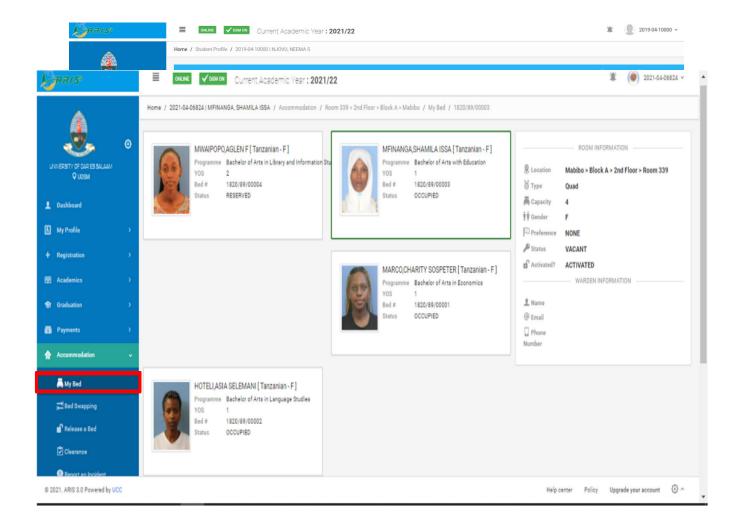
S/N	Hostels and Halls of Residence	Costs per day	
		Tanzanian (Tsh)	Non-Tanzanian (USD)
1.	Halls of Residence (Hall I, II, III, IV, V, and VI)	800	3

NOTE:

- i. Students are urged to shop for rooms through ARIS 3.0
- ii. Students can opt for their own accommodation outside the College campus.

For room allocation verification, students have to undergo the following:

- i. Login to your ARIS 3.0 account
- ii. open the accommodation module window
- iii. Click on the **Accommodation** tab displayed in the main menu. A drop-down menu will appear listing the current Modules provided by ARIS 3.0.
- iv. Click on the My Bed option.



18.1.2 Guidance and Counselling

The Counselling Unit provides personal, academic, career and spiritual counselling services to individuals and groups. Para-counselling services can also be offered at the respective Faculties by students' academic advisors, wardens in the Halls of Residence or Peer Educators depending on the issue at hand. Specialist counselling such as spiritual, medical, and psychiatric problems can be arranged by the Medical Officer-In-Charge and/or Director of Students' Services. Please, feel free to approach any of these persons in case of any challenge.

NOTE: You can visit the Guidance and Counselling Unit located at House No. 1 Opposite UDASA Office and adjacent to the Planning Unit or call 0755 905 426.

18.1.3 Catering Services

The College offers cafeteria services to all students at affordable prices. The meals are paid for at the cafeteria counters. The College has one cafeteria on the campus and few canteens (Food vendors) near Hall VI which have the capacity to serve the present student population. Food venders at both cafeterias provide to students' bill services on agreements.

18.1.4 Sports, Games and Recreation

The College has outdoor playgrounds for football, netball, basketball, tennis and volleyball as well as indoor games facility for table tennis. For other recreation facilities, the Lecture Hall can be used for drama, films, and dances. The campus halls/hostel of residence have a common room, fitted with chairs and TV facilities. Kindly take advantage of these facilities for recreation.

There are also sports and recreational facilities at MUCE and the College has professionals to provide recreational guidance.

NOTE: For more information, contact the Sports Coordinator at the Directorate of Students Service (DSS).

18.1.5 Students' Organization

Most of the students' activities are organized by the students' Organization (DARUSO-MUCE). The students' organization is concerned with the students' academic, political, social and recreational welfares. Students are encouraged to form academic/professional organizations. They are also encouraged to form and join social organizations that have been registered. New social and academic organizations are registered with the Office of the Director of Students' Services.

18.2 Safety and Security

Safety and Security at MUCE are under the mandate of College Auxiliary Police Unit and Private Security Company. The College security service is sustained regularly by trained personnel assisted by security cameras fixed to different areas within the College premises. In case of any emergency pertaining to security and safety at MUCE, please contact the **Head Auxiliary Police**: 0737700150

NOTE:

i. Keep off all activities such as the use of alcohol and drug abuse, theft, sexual harassment,

gender-based violence and the like.

ii. Feel free to report any suspicious person wandering around the campus to the Auxiliary Police immediately for appropriate actions.

18.3 Worship Services

Students have complete freedom of worship. Arrangements for students to get such services within the College are being made. These services can be offered in recognized/approved groups namely as it shall be provided by the worship activities guideline or the students welfare policy, all of which are in various stages of preparations. You are advised to be prepared to affiliate with faith group of your choice for your spiritual growth.

List of Appendices

Appendix 1: LETTER CHANNELS

No.	LETTER CONTENT	ADDRESSEE	UFS	COPY
1.	Permission to postpone studies (POS)	Chairperson, SUSC	DUS (UDSM), Principal, DP (ARC), DUS (MUCE), Dean Faculty, for medical reasons MD in-charge; DSS for Psychosocial Issues.	
2.	Permission to postpone exams (PEX)	DP-ARC	DUS (MUCE), Dean Faculty, MoI (for medical reasons, DSS (for Psychosocial Issues)	HoD and ACA
3.	Permission to Postpone Teaching Practice (TP)	DP-ARC	DUS (MUCE), Dean Faculty, TP Coordinator; MoI (for medical ground), DSS (for Psychosocial Issues)	
4.	Permission to be away (e.g. bereavement) during week days	Dean Faculty		HoD, DSS
5.	Permission to be away (e.g. bereavement) during weekends	Director of Students' Service		Dean of Faculty
6.	Request to correct/change name	DUS (UDSM)	Principal, DP (ARC), DUS (MUCE), Dean Faculty (attach birth certificate)	HoDs
7.	Appeal against unfair marking	Dean Faculty	HoD	
8.	Appeal against UE grade (post-senate)	Chairperson, Senate	Principal, DP(ARC), DUS (MUCE), Dean Faculty	HoD
9.	Appeal against discontinuation	Chairperson, Senate	Principal, DP(ARC), DUS (MUCE), Dean Faculty	HoD
10.	Request to resume studies (after postponement)	Chairperson, SUSC	DUS (UDSM), Principal, DP (ARC), DUS (MUCE), Dean Faculty, MoI (For Medical issues) and DSS (for Psychosocial Issues)	
11.	Refund various overpayments	DP (PFA)	DSS (for accommodation issue) Loan Officer (for Loan issues)	
12.	Accommodation matters	DSS	MoI (for Medical Ground)	

Key:

- 1. DUS = Director, Undergraduate Studies UDSM/ MUCE
- 2. HoD = Head of Department
- 3. DSS = Director of Students' Services
- 4. DP (ARC) = Deputy Principal (Academic, Research and Consultancy)
- 5. DP (PFA) = Deputy Principal (Planning, Finance, and Administration)
- 6. DVC (AC) = Deputy Vice-Chancellor Academic

- 7. ACA = Academic Advisor
- 8. MOI=Medical Officer In-Charge of MUCE Health Centre

NB: You are advised to consult your Academic Advisor before channelling any of the above letters.

Appendix 2: Important Contact for Assistance

No.	Department/Unit	Contact Person	Mobile No.
1.	Director, Directorate of	Dr. Godlisten N. Shao	0766279243
	Undergraduate Studies		
2.	Faculty of Education	i. Dr. Daniel Fussy (Dean of Faculty)	0784516926
		ii. Dr. Vincent Cosmas - HOD EPCS	0784589458
		iii. Dr. Zedekian Nyagawa - HOD	0755535052
		EFM	
3.	Faculty of Science	iv. Dr. Talam Kibona (Dean of	0735409640
	-	Faculty)	
		i. Dr. Jovine Emmanuel - HOD,	0769910443
		Chemistry	
		ii. Dr. Joshua Mwasunda - HOD PMI	0689551615
		iii. Dr. Moses Olotu - HOD BS	0767674801
4.	Faculty of Humanities and	i. Dr. Helena Myeya (Dean of Faculty)	0752191001
	Social Sciences	ii. Dr. Sospeter Jibunge - Examination	0755934443
		Officer	
		iii. Dr. Tiemo Haule	0754867562
		iv. Dr. Spemba Elias Spemba - HOD	0764533143
		LLS	
		iv. Dr. Edawrd Mgaya	0767208750
5.	Coordinator of Teaching	Dr. Mariana Mhewa	0767837173
	Practice		
6.	College Library-Director	Dr. Mbwiga Aloni	0755284849
7.	Diversity Unit	Dr. Pendo Mwashota	0762873114
8.	Dispensary/Health Centre	Dr. Shabaan Likondangoma	0652462122
9.	Auxiliary Police	Mr. Godfrey Mkumbi	0737700150
10.	Special Education	Dr. Joseph Milinga	0762 613 729
11.	Students' Loan Officer	Mr. Moses Mashala	0736875468
12.	Admission Officer	Mr. Fadhili Ngajilo	0753469546
13.	ICT Unit-Manager	Mr. Sebastian Majimoto	0763307345
14.	Finance	CPA. Boswell Kambo	0734169413
15.	Directorate of Students'	Dr. Adella Raymond Mtey	0733 554 706
	Service	Mr. Augustino Ntiruka	0743 352 652
16.	DARUSO-MUCE	Mr. Steven Thomas Mgalla (President)	0625 017434
		Ms. Sarah Elimu Mwaipopo	0612 469680
17.	ARIS 3.0 IT Personnel	Mr. Edward Nsollo	0717105188
18.	Health (NHIF)	Mr. Jackson Malibiche	0621128363
		Mr. Thobias Nyoni	0758 056 873
19.	Accommodation	Mr. Jackson Malibiche	0621128363
		Mr. Sifael Samson	0752 399 185

NOTE:

BS-Biological Sciences
EPCS-Educational Psychology and Curriculum Studies
EFM-Educational Foundations and Management
GEO&EC-Geography and Economics
LLS-Literature and language studies
PMI-Physics, Mathematics and Informatics

Appendix 3: ORIENTATION WEEK PROGRAM FOR FIRST YEAR STUDENTS OF THE 2024/2025 ACADEMIC YEAR

UNIVERSITY OF DAR ES SALAAM MKWAWA UNIVERSITY COLLEGE OF EDUCATION

ORIENTATION WEEK PROGRAM FOR FIRST YEAR STUDENTS OF THE 2024/2025 ACADEMIC YEAR FROM 28TH OCTOBER 2024 THROUGH 1ST NOVEMBER 2024

Day/Date	Time	Activity	Responsible Person (s)	Participants	Venue
Monday, 28 th	08:00 - 08:30 a.m.	Arrival & Registration	Admission Office		
October 2024	08:30 – 09:00 a.m.	Address	President DARUSO - MUCE		
	09:00 – 10:30 a.m.	Address	Director, Students' Services		
	10:30 – 11:00 a.m.	Address on Security Issues and Fire Rescue	Chief Security Officer		
				All 1 st Year students	CDF
	11:00 – 11:30 a.m.	Address	Manager, Estates	-	
	11:30 – 12:00 noon.	Address	Medical Officer In-Charge		
	12:00 – 12:30 p.m.	Address	Manager, Finance		
	12:30 - 12:50 p.m.	Address	Head, Diversity Unit		
	12:50 – 01:20 p.m.	Address	Coordinator, Counselling Unit		
	1:20 - 02:20 p.m.	HEALTH BREAK			
	02:20 – 06:30 p.m.	College Registration and Medical Examination	Bank, Health Centre and Faculties	All 1st Year Students	Banks, Health Centre and Faculties
Tuesday, 29 th October	08:00 – 08:30 a.m.	Address on CRDB Bank products	Manager, CRDB-Bank		
2024	08:30 – 09:00 a.m.	Address on TPB Bank products	Manager, TPB Bank	All 1 st Year students	CDF
	09:00 – 09:30 a.m.	Address on NMB Bank products	Manager, NMB Bank	All 1st Year students	
	09:30 – 10:00 a.m.	Address on NBC Bank Products	Manager, NBC Bank		
	10:00 – 10:30 a.m.	Address	NHIF		
	10:30 -11:00 a.m.	Address on NIDA issues	NIDA Officers		
	11:00 – 12:00 a.m.	Address and Library	Director, Library Services		CDF/College

Day/Date	Time	Activity	Responsible Person (s)	Participants	Venue
		Tour			Library
	12:00-12:15 p.m.		SHORT	BREAK	
	12:15 – 12:45 p.m.	Address on Human Rights and Good Governance	Legal Officer	All 1st Year students	CDF
	12:45 – 01:30 p.m.	Address on Religious Services	Religious Leaders	Tanzania Episcopal Conference (TEC)	
				Muslims (BAKWATA)	CF
				Christian Council of Tanzania (CCT)	NEWLTH
				Seventh Day Adventist	LR 3
				CASFETA	LR 1
	01:30 – 02:30 p.m.		LUNCH	BREAK	l
	02:30 – 05:00 p.m.	College Registration and Medical Examination	Banks, Health Centre and Faculties		Banks, Health centre & Faculties
	05:00 – 06:30 p.m.	Sports and Games	Coordinator – Sports and Games, DSS	All 1 st Year Students	College Play Grounds
Wednesday, 30 th October 2024	08:00 – 08:30 a.m.	Arrival & Registration	Admission Office	All 1st Year Students	CDF
	08:30 – 09:20 a.m.	Address	Head, QA Unit		
	09:20 – 10:00 a.m.	Address	Special Need (s) Programme – Dean, FoED	All 1st Year Students	CDF
	10:00 –11:30 a.m.	Faculty Programmes	Dean, Faculty of Humanities and Social Sciences	All 1 st Year Students B. A. (Ed.) programme	CDF
			Dean, Faculty of Science	All 1st Year Students B.Sc. (Ed.) & B.Sc. (Chem.) programmes	Assembly Hall
			Dean, Faculty of Education	All 1st Year Students B. Ed. (Arts) and B. Ed (Sc.) programmes	NEWLTH

Day/Date	Time	Activity	Responsible Person (s)	Participants	Venue	
	11:30 –12:00 a.m.		SHORT	BREAK		
	12:00 – 02:00 P.M.	Admission Regulations and students Loans Procedures	DUS/SAO Admissions and Visiting Officers from HESLB	All 1st Year Students	CDF	
	02:00 - 02:30 P.M.		LUNCH BREAK			
	02:30 – 04:00 P.M.	College Registration	Banks, Health Centre and Faculties	All 1st Year Students	Banks, Health centre & Faculties	
	04:00 – 06:30 p.m.	Sports and Games	Coordinator- Sports and Games		College Play Grounds	
Thursday, 31st October 2024	08:00 – 09:00 a.m.	Arrival & Registration	Director, Students' Services and DARUSO-MUCE	All 1st Year Students and staff	CDF	
	09:00 – 09:30 a.m.	Introduction of Senior Staff	Principal	All 1 st Year Students and the College Senior staff		
	09:30 – 10:00 a.m.	Address	Principal	All 1st Year Students	CDF	
	10:00 – 10:30 a.m.	Address	DP – Academic, Research and Consultancy	All 1st Year Students		
	10:30 – 11:00 a.m.	Address	DP – Planning, Finance and Administration	All 1st Year Students		
	11:00 – 11:30		SHORT	BREAK		
	11:00 – 01:30		Fire Rescue Practical	All 1st Year Students	College Sports Ground	
	01:30 – 02:00 p.m.	LUNCH BREAK				
	02:00 – 06:30 P.M.	College Registration and Medical examination	Banks, Health Centre and Faculties	All 1st Year Students	Banks, Health Centre & Faculties	
Friday, 1 st November,	08:00 – 08:30 a.m.	Arrival & Registration	Admission Office	All 1st Year Students	CDF	
2024	08:30 – 12:00 p.m.	Course Registration in ARIS	Computer Instructors Dean FoSc & Examinations Officer	All 1st Year Students B.Sc. (Ed.) & B.Sc. (Chem.) programmes	Computer Lab.	

	Course Registration in ARIS	Computer Instructors Dean FoHSS & Examinations Officer	All 1 st Year Students B. A. (Ed.) programme	Computer Lab. 2
	Course Registration in ARIS	Computer Instructor Dean FoED & Examinations Officer	All 1 st Year Students B. Ed. (Arts) and B. Ed (Sc.) programmes	Media Centre Computer Lab
12.00 – 02:00 p.m.		LUNCH BREAK		
02:00 – 06:30 p.m.	College Registration and Medical Examination	Banks, Health Centre and Faculties	All 1st Year Students	Banks, Health Centre & Faculties
08:00 – 12:00 midnight	Music	DARUSO	All 1st Year Students.	Assembly Hall